

SOUTHWEST SUBURBAN SEWER DISTRICT

SEPTEMBER 2010



"Dedicated to Preserve the Purity of Your Environment"

Ratepayer News

NEW ONLINE & PHONE PAYMENT OPTIONS START SEPTEMBER 1ST!

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SWSSD will now be offering two new quick and convenient ways to pay your bill! We will be accepting credit card, debit and e-check payments on-line and by an automated phone system. You may check the status of your account, get billing history or make a payment 24 hours a day. We will be using a third party vendor for all credit card processing for your privacy and protection. You can also set up recurring payments so that your bill is paid automatically on the due date using your credit card.

Account information and billing history is available at no charge. Please note there will be a \$3.45 convenience fee to make a payment that will be collected by the third party vendor at the time of the payment. The District does not receive any of that fee. Signing up for electronic payment directly from your checking or savings account at no charge will remain an option, and the forms are available on our website or can be mailed at your request.

For all walk-in customers, as of September 1st we will

no longer be able to take credit cards in person as all credit card processing will be done through the third party. You are still welcome to come in and pay with a check or cash.

Go to www.swssd.com and click on "Online Bill Pay" for more details. To make a payment over the phone call (206) 244-9575 and select Option 1 from our new Auto-Attendant Answering System. You will need to know your account number and service location address to use the system.

CHELSEA PARK REHABILITATION PROJECT CONTINUES

On June 9th, the District held an Open House at Burien City Hall/Library for the purpose of informing and updating those folks who live within the Chelsea Park Rehabilitation Project boundaries. It was explained at the meeting that the District is using a trenchless process known as Cured in Place Piping (CIPP), which is a felt sock impregnated with styrene resin that is inserted in the old concrete sewer line, inflated and cured for four hours. This process allows for very little disruption in your daily schedule.

Using trenchless technology allows the District to rehabilitate four times the amount of sewer lines as compared to open road cut methods. Other benefits are a 75+ year life span, and the pipe material is impervious to roots and prevents infiltration thereby saving on sewage treatment cost.

When complete, the total project will have rehabilitated or replaced approximately 76,300 lineal feet (about 14.5 miles) of existing sewer lines.



Chelsea Park resident Ken Cramer (center) talks with Commissioners Tony Genzale (left) and Scott Hilsen (right) at the public meeting.

District Office:

431 SW Ambaum Boulevard
Burien, Washington 98166
Phone: 206-244-9575
Fax: 206-433-8546

Forms can be downloaded from the District website to apply for the low income rate discount or to set up electronic bill-payer service. You may also pay your bill via the website: www.swssd.com.

You are invited to attend the monthly Board of Commissioners meetings at the District Office on the first and third Tuesdays of each month at 6:00 p.m.

Board of Commissioners:

William Tracy, President
Tony Genzale, Vice-President
Scott Hilsen, Secretary

YOUR SEWER DOLLARS AT WORK



Pictured (L to R) - Plant personnel Shane Cooper, Brett Wittman, Sean Heffen, Michael Grasser and Steve Abegglen in front of the new Onsite Hypochlorite Generating System at the Miller Creek Treatment Plant.

The Maintenance and Operations staff at SWSSD have recently replaced an aging Onsite Hypochlorite Generating System (OHGS) at the Miller Creek Treatment Plant with a new, more efficient machine. The new machine will replace an obsolete model no longer supported with readily available replacement parts.

Sodium Hypochlorite (NaOCl) is produced by combining salt, water and electricity. Salt brine is mixed with water and passed through a series of electrolytic cells, resulting in Sodium Hypochlorite and Hydrogen gas. Hypochlorite is transferred to a holding tank and the gas is vented to atmosphere.

Sodium Hypochlorite is the active ingredient in household bleach used for cleaning and laundry. The concentration of household bleach is around 5-6%. The newly installed OHGS produces a solution around 0.8%. Both treatment plants use the solution for disinfection during the final stage of the treatment process. It is also used to control odors in the air scrubber towers that draw air off of the process tanks and solids handling buildings.

MILLER CREEK STEWARDSHIP UPDATE: VOLUNTEERS NEEDED TO PLANT TREES OCT 16TH

The District works hard to be a good steward of the lands and waters in our service area. During our 2007 trunk line replacement in Normandy Park, we carefully re-constructed Miller Creek so it would provide a good habitat for fish and the other wildlife. Also in 2007, the District used grant funds to install large tree trunks in the stream at our Miller Creek treatment plant to create pools and provide shelter for young fish. More recently, we've been gradually cutting English ivy off the trees surrounding the treatment plant to keep the trees healthy. This, in turn insures a long-lasting visual and sound buffer with our neighbors.

This year, we'd like *your* help to continue improving Miller Creek. On Saturday, October 16, we invite you to join us to plant native trees and shrubs along Miller Creek where it flows past our Normandy Park plant. The native plants will grow over the stream, shading it to keep the water cool and provide a home for insects that will fall into the stream and become food for fish. These changes will create a better habitat for the coho and chum salmon and cutthroat trout that live in local streams. The District is splitting the cost of plants with the Miller/Walker Creek Stewardship program, a jointly-funded partnership of the Cities of Burien, Normandy Park, and SeaTac, along with King County and the Port of Seattle. Our crews will handle the first step of removing the tangled mass of English Ivy from a 350' length of streambank this summer.

Your participation as a volunteer will keep the expenditure of ratepayer funds to a minimum. To provide a modest yet enticing incentive to volunteer, each volunteer will be entered into a raffle. Two lucky volunteers will win chocolate salmon provided by the stewardship program. This project is suitable for children age 10 and up and no experience is needed. Project details:

Time: 9 a.m.—Noon, Saturday, October 16, 2010

Location: 1015 SW 174th Place, Normandy Park (Click "Contacts & Maps" on the left-hand menu of the District website for a map)

To volunteer: call Stream Steward Dennis Clark @ 206-296-1909, or e-mail him @ dennis.clark@kingcounty.gov

What to bring: Sturdy shoes, weather-appropriate clothing, and a water bottle; gloves, tools and refreshments will be provided.

Whether you want to improve the Highline environment, see the Treatment Plant up close, or just have a chance at winning the raffle, we hope to see you on October 16!



On October 16, volunteers will plant native trees and shrubs on the right bank. District crews will remove the ivy and stabilize the slope prior to the work party.